

# SOLUTION INSIGHT

# V3locity for Pension Administration

V3locity supports defined benefit and defined contribution processing across a broad range of functions and plan types on one cloud-based, integrated platform.

#### **BENEFITS**

# **Support Your Plans**

V3locity is a fully integrated, highly scalable platform optimized for use by public pension funds, Taft-Hartley plans, municipal plans, third party administrators and other similar organizations.

# **Transform Your Operations**

Enable dramatic business process and user experience improvements. Integrated workflow, CRM/call center, digital self-service, and imaging features greatly streamline pension benefit administration.

# Modernize Your Technology

Avoid the hassle of managing your own data center. Increase agility for technology changes by 30%, double the productivity of your IT personnel, and greatly increase operational resiliency and information security.

#### **BUSINESS CHALLENGE**

Public pension funds need to continue to meet critical, immediate needs like mandated plan changes while transitioning to a more paperless, serverless operating environment. They need to meet the omnichannel servicing needs of baby boomer participants who now expect these capabilities from all of their financial services providers. They need better access to data to optimize their operations, improved information security to protect participants' data, and an ability to focus their scarce resources on higher value activities than managing their own data centers.

# **V3LOCITY SOFTWARE**

V3locity is Vitech's cloud-based administration, engagement, and analytics platform. It is a transformative suite of complementary applications that offer full life cycle business functionality and robust enterprise capabilities. It marries core administration with a revolutionary, omnichannel digital experience.

V3locity marries modern technology with proven, end-to-end functionality for full life cycle public pension administration, including enrollment, payroll reporting, contributions processing, benefits calculations, and complex pension plans and provisions. V3locity can help your organization improve operational efficiency, adapt to legislative, regulatory, and market changes, and modernize and consolidate legacy systems. The adaptive, responsive user design and native enterprise functions, including workflow, CRM, and digital self service, result in an effortless user experience for employers, participants, and your employees.

V3locity has been carefully and specifically engineered for cloud operation, accessing the agility, information security, productivity, cost, and other value-added features of the AWS cloud. With a broad user community, a single code path, and a vibrant, continuous, upgrade path, V3locity future proofs your benefit administration technology.



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# ADMINISTRATION & REPORTING

- Enrollment, Contributions & Retirement Application Processing
- Withdrawals & Transfers
- Employer Payroll Reporting
- Cash Receipts & AR
- Revisions & Corrections
- Pension Plan Rules & Provisions

#### **CALCULATIONS**

- Annuity Options Calculations
- Service Calculations
- Base Benefit Calculations
- Purchases of Service & Buy Backs

# NATIVE ENTERPRISE FEATURES

- Workflow
- Dashboard/Bl
- Customer service/digital selfservice
- Query/reporting
- Imaging
- Correspondence
- Integration/API/REST/ microservices

## **V3LOCITY SOLUTIONS**

- Responsive/adaptive user design
- Microservice-based server
- Extensive digital capabilities
- Service-based integration capabilities
- Designed for high functional fit
- Cloud-based
- Modern, extensible technology

# **V3LOCITY ON THE GO**

- Omnichannel
- Employer
- Member
- LOB dashboards and workflow
- Alexa enabled for member self-service

### V3LOCITY DIGITAL

- A cloud-based, true SaaS customer-servicing platform
- Sleek user-interface for desktop, tablet, or mobile
- Responsive sizing and layout
- Accessible, WCAG2.1 compliant
- Available as an "app store" app using hybrid/native branding in the future

# ABOUT VITECH

Vitech is a global provider of cloud-based benefit and investment administration software. We help our clients expand their offerings and capabilities, streamline their operations, gain analytical insights, and transform their engagement models. Vitech employs over 1,200 professionals serving over 100 of the world's most successful insurance, retirement and investment organizations.

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